Motor Vehicle Services
TALE LITE

MAY 1990 VOL. 17 NO. 1 New Jersey Department of Law and Public Safety, Division of Motor Vehicles

Think picnic! MVS summer spectacular is July 15

Have you circled Sunday, July 15, on your calendar yet? Well, don't forget!

That's the date of the 1990 summer spectacular picnic for all MVS employees and their families.

The picnic will again be at Oak Tree Lodge, 1412 Schoolhouse Road, Neptune, from noon till 7 p.m., rain or shine. A drawing for door prizes will be at 2 p.m.

Members of the picnic committee are selling tickets, which are $10 for adults and $5 for children under 10. Toddlers under three will be admitted free. No tickets will be sold after July 12, and tickets will not be available at the gate.

Food will be served continuously from 1 p.m. until 6 p.m. A DJ will provide the music. Games include softball, vol-

(Cont. on page 8)

CHRISTINE R. COX

Chief of Staff Cox accepts DOT post

After serving the division for nine years, Chief of Staff Christine R. Cox will leave on June 1 to become assistant commissioner for finance and administration at the Department of Transportation.

She joined MVS in 1981 as assistant director for administrative services. In her career she was senior assistant director, acting director and deputy director. She became chief of staff with the organizational restructuring in August 1988.

She recently won the prestigious "Public Administrator of the Year"

(Cont. on page 6)

Division works against clock to implement the FAIR law

Motor Vehicle Services is rolling up its sleeves again. Racing against the clock, MVS employees are working hard on the new Fair Automobile Insurance Reform (FAIR) Act of 1990.

By July 1, MVS must implement the first part of the Governor's new insurance law, the collection of additional registration fees. For the next six-and-a-half years, beginning this July 1 and ending December 31, 1996, this law requires payment of an additional fee for any registration issued or renewed.

This law requires payment of an additional fee for any registration issued or renewed. The division also will collect a separate 40-cent fee for reflectorized plates.

The division will also collect a separate 40-cent fee from July 1990 through April 1996. This money will go toward the new reflectorized plates that will be issued once the design is approved and the supply of existing plates is exhausted.

Beginning July 1, the new insurance law requires $40 to be added to the fee charged for any registration issued or renewed within two years of a car's model year. A $15 fee will be added to all other car registrations.

Other types of registrations that will have higher fees include those for commercial motor vehicles, up $75; motorcycles, up $15, and trucks and vans registered for passenger use, up $50.

The new insurance and reflectorized plate fees apply to all July issuances and renewals. This includes all July renewals whenever processed, any late renewals whenever processed, any late renewals received by MVS after June 30 and any registration application for vehicles purchased in June, but received by MVS after June 30.

Any July registrations processed by agencies before July 1 must contain these additional fees. The same is true for any late registrations processed by

(Cont. on page 6)

THE TALK AT MVS

Some June weddings are in the planning stages at MVS!

✓

Aida Rolon, customer service representative 4 and receptionist at the North Bergen Agency, will be married June 16 to **Bruce Joseph Toolen,** an A&P employee. They will honeymoon in the Caribbean.

✓

Record Technician 3 **Joy Lesavage,** of the Surcharge Section, is planning her wedding June 23 to **Christopher Vitoritt,** a NJ Lottery Commission employee. The ceremony will be in St. Gregory the Great Church, Hamilton Square.

✓

Vincent J. McBride, safety specialist 1 assigned to the Central Private Inspection Center (PIC) Monitoring Unit, and **Yvette Sturzione** have set a wedding date of June 29, 1991. The ceremony will be in the Holy Innocence Church, Neptune. Ms. Sturzione is employed by an Eatontown firm.

✓

Condolences are extended to the family of **Catherine S. Tassone,** who died recently at the age of 80. She worked in the old Mail Issue Unit (now Revenue Administration) before her retirement in 1972 after 41 years with the division.

✓

Congratulations to **Mary Harris,** agent at the Salem Agency, who became a grandmother when **Marlee Goins** was born on February 6 to her daughter, **Brenda Goins.**

✓

Congratulations to Safety Specialist 1 **James Wills** of the Cherry Hill Inspection Station and his wife, **Noreen,** on the birth of their first child, **Bridget Kathryn,** on April 26. Bridget weighed eight pounds, five ounces.

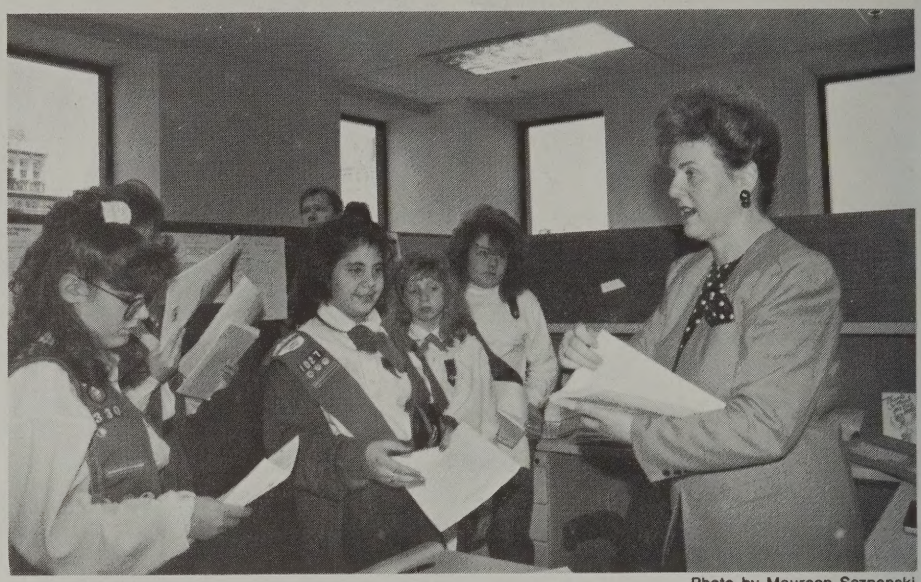


Photo by Maureen Sczpanski

Girl scouts tour Trenton Regional Center

If you thought that all the Girl Scouts did was sell cookies and go camping . . . you're behind the times. Today's scouts are into the environment, cultural and social issues and, of course, politics. So, it wasn't a surprise to see nine scouts, ranging in age from 12 to 17, visit the Trenton Regional Service Center last month.

As one of the stops on their Government Day tour, representatives from the Delaware-Raritan Girl Scout Council were treated to a first-hand look at how MVS operates.

Four lucky scouts received "souvenir" photo licenses, while Vince Pennacchi, Jr., manager of the center, fielded questions from the girls.

Other stops on the hour-long tour included visits to Joan Kurtz, driver improvement analyst 1, for information on the Probationary Driver Program (photo above) and to Tom Mieliwocki, driver improvement analyst 1, and Maria Jacobi, supervisor 3, to learn about driver conferences and license restorations.

Beatrice Butch, David Tenny and **Samuel Cannata** have been transferred to the new Matawan Agency to manage the inside driver testing section. Beatrice worked at the Eatontown Driver Testing Center, while David and Sam were at the Rahway DTC.

✓

Frank Mannino, son of **Karen Mannino,** support services representative 1 in the Southern Regional Office, has been invited to be a member of the Businessmen's Honor Society at Temple Univeristy, Philadelphia. Frank is in his junior year at Temple, where the prerequisite for society membership is to be in the top five percent of the junior class.

✓

It will be a twin celebration when **Karen Mannino's** twin sons, **Marc and Jason,** graduate from Williamstown High School in June. Marc plans to attend Temple, while Jason is undecided between Temple, Rutgers, New Brunswick, or the University of the Arts in Philadelphia.

✓

Congratulations to **Bruce T. Harvey,** who has been selected as Outstanding Young Man of America for 1989 by the Outstanding Young Men of America. Bruce, son of **Anna Harvey,** SSR1 in Transaction Auditing, was recognized for his "professional achievement, superior leadership ability and exceptional service to the community."

Card of thanks

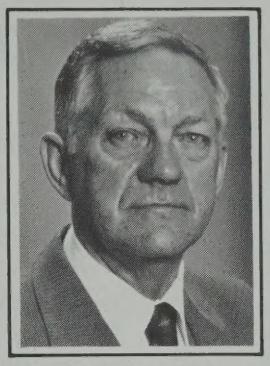
Special thanks to the employees who participated in the "bowl for kids", fundraiser in March. Because of your support, I was able to raise $385.70 for Big Brothers and Sisters.

Mary Miller
Court Liaison

Let us know . . .

Have you been receiving the Director's Messages? You should have gotten three "FYI Staff" flyers. If you're missing any, let us know by calling 609-292-6908.

DIRECTOR'S MESSAGE



COL. PAGANO

My first few weeks with Motor Vehicle Services has certainly not been a dull experience. Unlike my past calling, there is a lack of physical trauma but this has been quickly replaced by events which still remain personal in nature. Motor Vehicle Services touches the lifestyles of virtually every New Jerseyan and their financial and personal well-being hinges upon our division.

Inspection keeps them safe on the highway and keeps the air they breath clean and conducive to healthy living. The regional service centers, agencies and driver testing centers issue the documents they need to earn their livelihood and tests them to determine whether or not they can safely function in a crowded highway environment. Some of our services may not be viewed as pleasant; however, we take a strong hand in determining how errant drivers pay the way for others whose habits have been proper. New programs, important to every citizen, test the judgments of staff and other division members whose experience and technical knowledge make our Motor Vehicle Services a smooth running operation.

Underlying everything is new direction taken by the Florio administration at a time when our fiscal well-being has been challenged. New programs and declining budgets will test the mettle of every member of this division and, from my short tenure in the front office, I am confident that we will be successful in every assignment. I am truly pleased by what I have found in this division and encourage every member of the organization to continue their quality of work. In those rare instances where improvement is needed, we will go forward together and make those changes which are warranted.

Keep up the good work.

Sincerely,

Clinton L. Pagano

Col. Clinton L. Pagano
Director

PUBLICATIONS CORNER

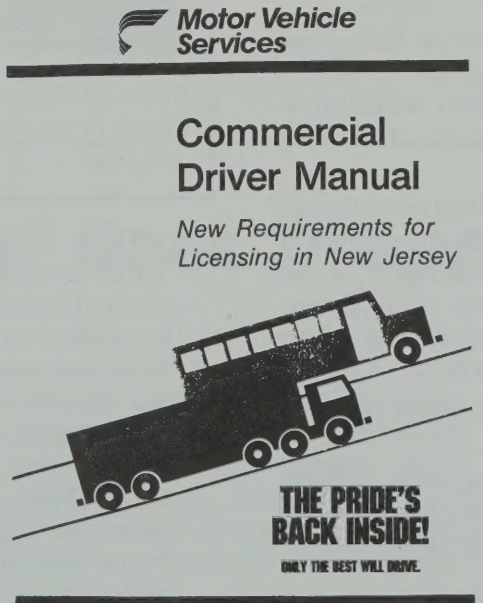
By EDYTH HETMAN

Motor Vehicle Services has distributed more than 160,000 copies of the *Commercial Driver Manual: New Requirements for Licensing in New Jersey.*

Aimed at the truck and transportation industries, public utility companies, unions, professional associations and individuals, the manual is designed to help commercial vehicle drivers pass a written law knowledge test for a new commercial license. Drivers who don't have the license by April 1, 1992 can't operate a commercial vehicle.

These vehicles include tractor trailers or other trucks or vehicle combinations with a gross weight rating of more than 26,001 pounds, buses designed to transport more than 16 persons, and vehicles carrying hazardous materials.

Under the federal Commercial Motor Vehicle Safety Act of 1986, all states must have the same commercial driver minimum licensing and testing standards; also, every driver must take the written test and possibly a road test.


Motor Vehicle Services
Commercial Driver Manual
New Requirements for Licensing in New Jersey
THE PRIDE'S BACK INSIDE!
ONLY THE BEST WILL DRIVE.

The publication can be obtained by calling 609-292-8599. Single copies are also available at most motor vehicle agencies.

Collection offsets loss in house fire

Generous employees dug deep into their pockets to help defray costs when Gussie Summers' 87-year-old mother, Vera Lamar, lost her Trenton home in an April 8 fire.

A total of $766 was raised—$586 from 135 and 137 E. State, 25 S. Montgomery and the Trenton Regional Service Center, and $180 from Quakerbridge Plaza building 5—according to Anna Harvey, who led the collection effort. Another family left homeless in the same fire was given $100 of the total raised.

Gussie, supervisor 2 at the Quakerbridge Dealer Agency, said her mother escaped unhurt in the fire, but the house was gutted and had to be razed. "I want to thank all who gave and I appreciate the effort that went into the collection," she said. "My mother also was grateful for the generosity of MVS people."

Helping Anna raise the money were Barbara Nixon, SSR 2, Driver Fitness and Control, and Carol Tolifero-Flim, SSR 1, Transaction Auditing, who counted the money.

Video monitors keeping operators up to date

By MAUREEN A. SCZPANSKI

First there was MTV, then CNN. Now, the division's Telephone Center has VDS—or Video Data Systems. Yes, state of the art technology has brought video monitors into MVS offices to help provide the phone center's operators with up-to-the-minute motor vehicle information.

Installed last summer, the video system consists of 25 "dummy" television monitors suspended from the ceiling of the phone center. Thirteen of the monitors are located in the area where operators give information on surcharges, suspensions and restorations (1-800-DMV-3333), and 12 monitors are placed in the area where operators provide general motor vehicle information (1-800-DMV-2222).

"Every monitor has the date and time across the top and information on the latest agency openings and closings."

According to Lois Rishko, manager of the Telephone Center, information targeted to the incoming telephone calls in each area is promptly displayed on the television monitors.

"Every monitor has the date and time across the top and information on the latest agency openings and closings," she said. "Then, we post either general motor vehicle information or more specific information for the '3333' lines on the screens."

"For example, we had a request from the Driver Education and Improvement Unit to hand-count the number of calls transferred to that office," she explained. "So, we posted a video message on the monitors in the surcharge, restoration and suspension area. We were able to let the operators know about the request quickly.

"Since it was left up for several hours, it also served as a visual reminder," she added.

Messages are just not about breaking news, though. When there is no new information to let the operators know about, customer service tips flash on the screen, Rishko said.

"We also use the monitors to post messages about birthdays, holidays, and other motivational messages, such as congratulating employees for specific accomplishments," she added.

In the past, when operators had to know about something that was happening in the division, Rishko would first tell the supervisors, who in turn would have to go and tell all of their employees.

"This was time-consuming," she said. "Sometimes it took hours. Now, we can have the word out in a matter of minutes."

Rishko added, "If it was VERY important information, we would often just stand in the middle of the floor and scream out."

Any policy changes are still reinforced with memos, but the monitors help to get the word out quickly and efficiently.

The messages, which can appear in more than 100 different type faces and a variety of sizes and colors, can be displayed on the monitors for anywhere from a half-hour to a full day or more.

Photo by Earl Baker

Video monitors suspended from the ceiling of the Telephone Center flash up-to-the-minute motor vehicle information for the operators.

Three phone center employees, Operations Analysts Eileen Bernhard and Gloria J. Norman, and Supervisor 3 Gloria Freeman, program the messages into the monitors every day. Other phone center supervisors often lend a hand at programming the varied information that comes into the office.

Employees were asked for their suggestions on types of messages they would find most helpful on the monitors.

"We found that sometimes an employee would come across some information on an area of MVS that had helped him or her solve a problem, and would suggest posting this information on the monitor," Rishko explained.

"If we use an employee's idea, that person receives a certificate of thanks for thinking of the phone center and helping us all out," she continued. "We also acknowledge the employee's supervisor.

"Employees enjoy seeing their ideas up on the monitors," she said. "Without the operators and their ideas, it wouldn't work as well."

Carmen Morrow . . . Supervisor, North Bergen Agency

PROFILE

- **Job Description:** Supervises 22 people at the North Bergen Motor Vehicle Agency in Hudson County. (One of the busiest in the state, the facility processes about 900 transactions every day.) "More than half of the employees, including me, are bilingual, which helps the predominantly Spanish speaking community we serve."
- **Education:** Memorial High School in West New York; business background.
- **Professional accomplishment:** "I started with Motor Vehicles 19 years ago, through my high school's 'on-the-job' training program. I would work at the agency in the morning and attend business classes in the afternoon. We received credits for working."
- **Hobbies:** Dancing, listening to modern and classical music, swimming and playing volleyball.
- **Best movie:** " 'Beaches' . . . because I'm a sentimental person."
- **Best job:** "This is the only job I've ever had. I've worked at Motor Vehicles since high school."
- **Married:** Husband of 15 years, John, is a West New York police officer, who has been cited for heroism. He is president of the New Jersey State Honor Legion. "We met through Motor Vehicles. . . ."
- **Children:** Daughter, Cindy, is 13 years old.
- **Residence:** Union Beach in Monmouth County for the past nine years. "I was born and raised in West New York."
- **What she likes best about work:** "We're a family and that's how we treat each other here. My employees can talk to me; we're friends, too. Nothing makes me happier than when I'm able to have a customer leave my agency satisfied with the service he or she has received."
- **Most unique Motor Vehicles experience:** "When I worked at the old Union City agency 10 years ago, we were robbed. The head clerk and I were the only employees in the agency when the gunman came in and tried to rob us. We told him the money had already been sent to the bank. He took off with only about $200. We hid the titles, too."

Code of ethics: Does it apply to you?

Did you know that all MVS employees are bound by a "Code of Ethics?" The Department of Law and Public Safety code establishes minimum standards for ethical behavior both on and off the job.

For instance, the code says you must make a written request for permission to hold any outside employment. The request must be approved by the division's ethics officer, Chief of Staff Christine R. Cox.

MVS employees are specifically prohibited from engaging in any business or occupation that is licensed or regulated by the division. These include a leasing company, new or used car dealership, auto body repair shop, junkyard, driving school or private inspection center. Volunteer activities for nonprofit charitable, religious, sports and professional organizations are allowed unless the activity interferes with a person's objectivity or judgment while at MVS.

The code also prohibits an employee from soliciting or receiving any gift or benefit that is offered to influence his or her job. The publication of any work or the delivery of a speech that affects the performance of MVS duties would also violate the code.

You can't accept reimbursement from any source other than the state for expenses for attendance at an event sponsored by an organization that is licensed or regulated by the division.

The code also prohibits employees from engaging in political activity during working hours or at other times that would interfere with the operation of the Department of Law and Public Safety.

Those who violate the code are subject to removal, suspension, demotion or other disciplinary action.

Employees with questions about the code or requests for copies of it should contact the chief of staff's office at 609-984-7577.

MAILBAG

The following excerpts are from complimentary letters the division received.

Speed . . .

I did not look forward to my "adventure" at your Motor Vehicle office. This was based on my previous experience with the Motor Vehicle Bureau in New York State.

I was . . . surprised by the layout of the facility (My God! Chairs to sit in while one waits!) . . . the speed of service . . . the staff actually smiled at the people!

. . . My compliments to everyone at Motor Vehicles for caring about the residents of NJ.

Frank Fusco
Parlin

Smile . . .

I am always nervous having my car inspected because I am hard of hearing and I always fear I may not respond properly. But the people (at the Somerville Inspection Station) . . . could not have been nicer. They were friendly, courteous and helpful, and each . . . gave me a little smile. I left there with a good feeling about people.

Florence Milligan
Neshanic

Positive . . .

. . . Many times we are treated courteously and it goes unnoticed. I did not want that to happen. I am letting you know of a positive (experience) . . . when dealing with Harold Tremper at the Point Pleasant Agency.

Helen Kohler
Howell

Efficient . . .

I am a judge in two municipalities in Cape May County and . . . Deborah Abdullah (driver improvement analyst, Court Liaison) has provided very . . . efficient service to me. (She) is always available to me by phone if I have a question.

Judge George B. Neidig Jr.
Avalon

Diligent . . .

I want to commend Frank DeMarcello (investigator 3, Security and Investigation) . . . (for being) extremely helpful and quite diligent in his efforts to get to the bottom of (the problem).

Barbara B. Comerford
Ridgewood

Implementing the FAIR law

(Cont. from page 1)

agencies after July 1. If the customer cannot immediately pay the additional fee and does not have sufficient time before expiration to return to the agency with the right amount, the agency may grant a registration and inspection extension.

MVS will reject registrations received by mail after June 30 that don't include the correct fee. These applications and payments will be manually pulled and returned to the customer. A letter will advise mailing the additional amount or taking the registration application to an agency for processing. A 90-day extension certificate will go to the customer with this letter.

Aged and disabled persons who are eligible for pharmaceutical assistance or Lifeline will be exempt from the additional passenger vehicle registration fees. This exemption does not apply to the 40-cent reflectorized plate fee or to the additional registration fee for commercial vehicles. To obtain this exemption, three people will have to submit to MVS either a copy of their PAAD card or proof of Lifeline eligibility.

Systems Management staff members are working toward the law's July 1 implementation, and the Office of Telecommunications and Information Systems (OTIS) is making the necessary computer changes.

Additional fees collected before October 1, 1991 will be remitted to the Joint Underwriters Association (JUA), and after that date to the Automobile Insurance Guaranty Fund, which was created by the insurance act.

Over the next few months, MVS will be working to make the transition to the new fees as smooth as possible.

Chief of Staff Cox accepts DOT position

(Cont. from page 1)

award from the New Jersey chapter of the American Society for Public Administration (ASPA), following former Governor Thomas H. Kean and a number of recent Cabinet members who have received the honor.

The award will be conferred at an ASPA awards dinner June 20 at the Princeton Hyatt. Those interested in attending the event can contact Debbie Stevenson, incoming chapter president, at 609-292-3503.

Her secretary, Suzanne Fell, said, "During the past six years with Chris, I have learned the true meaning of loyalty and friendship. She never made me feel like a subordinate, but like a person whom she respects.

"I know I could always turn to Chris with a problem, and she would take time out of her busy schedule to listen. Not only has Chris been a wonderful employer to me—most of all, she's been a friend," Sue concluded.

Col. Clinton L. Pagano called Chris' new position "a fitting and exciting opportunity," saying that "without question, she is ready for it and she will continue her record of excellence."

CHRIS COX TRIBUTE PLANNED JUNE 22

"A Tribute to Chris Cox" will be held Friday, June 22 at Cedar Gardens, Route 33. All employees and their guests are welcome. Cocktails (cash bar) and hors d'oeuvres will be served at 6 p.m., with dinner following at 7 p.m. Choices for dinner will be roast top sirloin or stuffed capon. The cost will be $33 per person. Tickets can be obtained from the following people at these locations:

Central office complex—Loretta Brett, Joann Everett, Sandy Gagnon, Denise Goddard, Rose Ver and Diane Zimmerman.

Regional service centers—Jo Ann Clarke, Maureen Gilligo and Sharon Harding.

Field facilities—Renate Gribbin and Audrey Kerstetter.

Photo by Maureen Sczpanski

***SKILL TEST**—Fifteen employees recently attended a four-day training program to learn more about a new motorcycle skill test that will be used initially at 11 MVS facilities starting this summer. At the Bakers Basin training session, Field Monitor Ken Hinton "administers" the test to "cyclist" Steven Fleming, safety specialist 1, while instructor Agnes Mical observes. A professor at Glassboro State College, Ms. Mical is working with the California-based Motorcycle Safety Foundation to train MV people how to administer this new, tougher test to aspiring motorcyclists. Watch next month's **Tale Lite** for the first in a two-part series on the different aspects of the MVS driver testing program.*

What's news

MEDIA

WYOMING HAS ENDED its reciprocity agreement with New Jersey and notified us that it is levying more taxes on New Jersey truck drivers.

Any New Jersey registered commercial vehicle entering Wyoming to make a delivery, to pick up a shipment or to pass through the state to another destination will have to purchase a full or prorated Wyoming registration.

Truck or bus drivers will have to pay a minimum of $27.50 or $55 for a 96-hour temporary registration. The price difference is for tractor-trailers versus single-body vehicles.

* * *

MOTOR VEHICLE SERVICES is calling for speedy passage of the commercial driver license legislation so New Jersey can meet all the necessary deadlines imposed by the federal Commercial Motor Vehicle Safety Act of 1986.

All commercial truck and bus drivers must be retested and relicensed by April 1, 1992 to continue operating commercial motor vehicles.

Delay in passage of the legislation will hamper the division's ability to meet necessary deadlines. This will cause an economic impact on our state's 350,000 commercial drivers and the estimated loss of $30 million a year in highway funding.

* * *

LEGISLATURE

PARKING FOR DISABLED PEOPLE: Legislation establishing clear guidelines and penalties related to the use and abuse of parking spaces reserved for people with disabilities will become effective on June 1. Under the new law, fines for parking illegally in a space reserved for people with disabilities will increase from $50 to $100. In addition, all disabled parking zone signs must list these new penalties, so motorists can clearly see the consequences of parking illegally in such spots.

* * *

SCHOOL BUS DRIVER CHECKS: Motor Vehicles recently began implementing legislation that clarifies criminal history background checks for school bus drivers. Working with the Department of Education, MVS has started to suspend the bus driving privileges of drivers who don't meet the qualifications outlined in this bill.

Smoking policy for the field and Trenton offices

Guidelines clarifying when and where Motor Vehicle Services employees may smoke have recently been released. The new guidelines will help people in both the field and the Trenton offices determine what areas have been designated specifically for smoking.

MVS Smoking Policy

Smoking is permitted in:

- Private offices that are occupied by only one person if that person is a smoker.
- Restrooms that are identified with "Smoking Permitted" signs. (For field facilities with two restrooms, the one not used by the public can be used for smoking. For field facilities with only one restroom, smoking is not permitted anywhere inside the building.)
- Specially designated areas in cafeterias.

If none of the above areas are available to the smoker, then the employee must smoke outside the facility and away from the public.

Employees cannot take special "smoking breaks" in addition to their allotted break times.

Those interested in quitting smoking will soon be able to take advantage of the division's "smoking cessation" program. Additional information on smoking is available from either the Health Office or the Employee Services Office, 25 S. Montgomery St., Trenton.

Those with questions on the smoking policy can call Ed Besko in the Employee Services Office at 609-292-6161.

Marine Corps League license plates issued

Special Services has begun to issue license plates to members of the Marine Corps League. The non-commercial special plates, identical in color and specifications to the regular state plates, were specifically designed for the 1,400 regular members of the state league.

Both former and active duty Marines may purchase the plates after joining one of 24 league detachments throughout the state.

School essay describes MV work

'My grandfather runs the inspection station'

William Roe, supervisor of the Atlantic City Inspection Station, has every reason to be proud of his eight-year-old granddaughter, Jessica Langowski. She just received an A+ on a school essay she wrote about Motor Vehicle Services.

Jessica's grandfather and her aunt, Darlene D'Agostino, an exam technician at the Vineland Agency, were the subjects of the essay, which described "what happens" at an inspection station and driver testing center.

Roe said that his granddaughter interviewed him by phone and seemed to understand everything he told her about the inspection system. But, Roe added, "When she got off the phone and told her mother how Grandpa had described how we check 'Cadillac convertibles' I got a call back. Jessica thought I had said Cadillac, but I was talking about a catalytic converter."

Jessica attends the Dennisville Elementary School in Cape May County.

Jessica's Essay

". . . My grandfather runs the inspection station. They check the brakes, headlights, blinker lights, pollution, driver license, current registration, a good insurance card, all tires . . . all glass, horn, windshield wipers, parking lights, stoplights and the exhaust system. They check if the car has a catalytic converter (or Cadillac convertible, as Jessica calls it) to remove the gases that can hurt you.

"If car passes, they put a good sticker on the window, if car fails, the driver gets a punched card listing the problems and a red sticker on the windshield. If car does not have insurance, they put an orange sticker on the window and the driver has three days to get insurance. The driver has 30 days to fix other repairs.

". . . My aunt works at the driver testing. The test is given in 14 different languages . . . At the age of 17 you get a learner permit . . . You must pass the written test and eye test. You have 20 days to practice driving but you need a licensed driver with you at all times. Then you take a road test. They test you on . . . parallel parking, stopping on downgrades, stopping smoothly, starting a vehicle, driving in reverse, turning, stopping at signs, passing, turning around, using a horn, good steering, following other vehicles and stopping on upgrades. The different licenses you can get are cars, buses, tractor trailers, motorcycles and mopeds."

With all this knowledge, you can bet that Jessica will be one of New Jersey's safest drivers.

MVS summer spectacular

(Cont. from page 1)

leyball, horseshoe pitching and basketball.

"As in the past, we wanted to hold the picnic on a Sunday so our people from all over the state could enjoy the good times without thinking about work," said Col. Clinton L. Pagano, director.

The picnic committee members and the areas where each will be selling tickets are:

- **Central office complex**—Rose Day, floors 2 and 3, 25 S. Montgomery and floors 3, 4, 5 and 6, 137 E. State; Diane Zimmerman, floors 4, 5, 6 and 7, 25 S. Montgomery; George Robinson, floor 7, 25 S. Montgomery; Mitzie Dykas, floors 4 and 5, 137 E. State; Joanne Quinn and Terri Welke, 135 E. State.
- **Regional service centers**—Rocco Ranalli, Deptford; Jo Ann Clarke, Wayne; Sallye Youth and Cora Wood, Trenton.
- **Quakerbridge Plaza**—Renate Gribbin, Bldg. 5; Lucinda Parkinson, Bldg. 11, and Ida Rotundo, Bldg. 12A.
- **Northern region**—Pamela Small, Wayne, and Nick Minutello, Secaucus.
- **Central region**—Jim O'Donnell, Asbury Park, and Nick DeFuria, Rahway.
- **Southern region**—Connie Visconti, Cherry Hill, and Jim Reilly, Toms River.

Trivia quiz

The renovated Matawan Motor Vehicle Agency that opened to the public May 1 is Motor Vehicle Services' 21st model agency. Can you name the other 20 model agencies that have opened in the last two years? Answer below (no peeking).

ANSWER:

The other 20 model agencies that are providing spacious, modern surroundings for motor vehicle business are located in Bakers Basin, Burlington, Camden, Cherry Hill, Deptford Regional Service Center, East Brunswick, Edison, Lodi, Newark, North Bergen, Oakland, Rahway, Salem, Springfield, Toms River, Trenton Regional Service Center, Vineland, Washington, Wayne and Wayne Regional Service Center.

TALE LITE

State of New Jersey
Jim Florio, Governor

Department of Law and Public Safety
Robert J. Del Tufo
Attorney General

Motor Vehicle Services
Col. Clinton L. Pagano
Director

Tale Lite is printed monthly for people like Lourdes Fuentes, CSR1 at the North Bergen Agency, as a forum for information, ideas, comments and concerns.

Employees are invited to share their stories, opinions and anecdotes by calling 609-292-8231, by mailing them to the Public Affairs Office, CN 164, Trenton, NJ 08666, or by coming in person to the 7th floor, 25 S. Montgomery St.

Tail Lite Staff: Executive Editor: Christine R. Cox; Editor: George W. Robinson; Editorial Assistant: Maureen A. Sczpanski; Contributors: Edyth Hetman, Debbi Hutton; Editorial Consultant: H. Arthur Smith III. Printed by Jules Caruso and the staff of Motor Vehicle Services Print Shop.